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UC-One Installation Guides

For Desktop and Mobile

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NOTE: Open this interactive PDF in Adobe Reader or Adobe Acrobat for optimal functionality.

Before You Download the Software

- Contact your administrator for your access code and login credentials

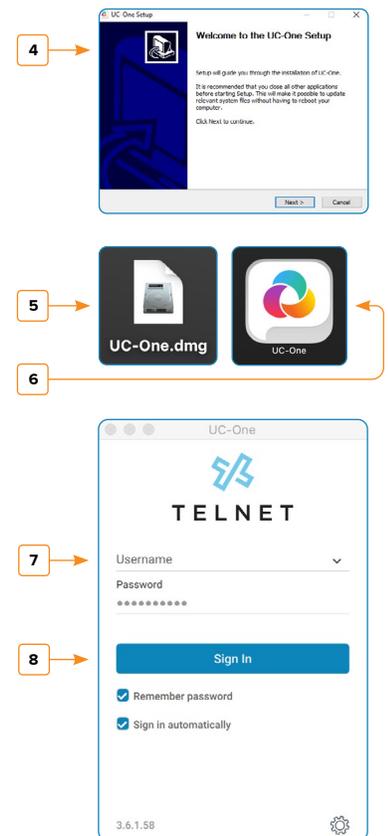
UC-One Mobile Application Installation

1. Search for “Broadsoft UC-One” in the Apple App Store or from Google Play
 - a. Download the UC-One mobile application and install the application **1**
2. Open the UC-One mobile application
3. If prompted, enter your *Access Code*
4. Enter your *Username* and *Password* **2**
 - a. Note: Your username will consist of your assigned 10 digit phone number, followed by a domain provided to you by your administrator
5. Click *Sign In* **3**



UC-One Desktop Application Installation

1. Download and install the desktop software
 - ➔ Click to download UC-One software for [Windows](#)
 - Double click on the installer file and follow the installation instructions **4**
 - ➔ Click to download UC-One software for [macOS](#)
 - Double click on the installer file, follow installation instructions and copy/drag the application into the *Applications* folder
2. Open the UC-One desktop application **6**
3. If prompted, enter your *Access Code*
4. Enter your *Username* and *Password* **7**
 - a. Note: Your username will consist of your assigned 10 digit phone number, followed by a domain provided to you by your administrator
5. Click *Sign In* **8**



Enable the *Remember password* and *Sign in automatically* options if you are using a trusted desktop.